Düsseldorf Show debut of ‘Cummin Care’
global customer support service

January 15, 2014

Cummins further announces details of Cummins Care, its worldwide customer care service, globally launched to marine customers.

Cummins takes customer assistance to a whole new level for marine customers anywhere around the world, with the launch of a global customer support number, +1 625 871 5101.

The Cummins Care contact centre is now live and available 24 hours a day, 7 days a week, 365 days a year because there’s no convenient time for downtime. Whenever you call Cummins Care, you will be speaking with a Cummins Marine Specialist who has knowledge of your Cummins propulsion system. It doesn’t matter whether you own a pleasure cruiser with pods, or a conventional shaft driven sport fishing boat, our Marine Specialists are there for you.

The Cummins Care customer support team is available on hand to support customers around the world for a wide range of service and support needs. This includes helping customers find their nearest authorised Cummins distributor or dealer, technical support and information on maintenance and optimising the performance of your engine, to locating specific parts needed for a repair.

For more information on this new service, and to pick up a Cummins Care flyer and floating Cummins Care key ring, visit the Cummins stand during the Boot Düsseldorf 2014 at G21, Hall 10.

Cummins Inc., a global power leader, is a corporation of complementary business units that design, manufacture, distribute and service diesel and natural gas engines and related technologies, including fuel systems, controls, air handling, filtration, emission solutions and electrical power generation systems. Headquartered in Columbus, Indiana (USA), Cummins currently employs approximately 46,000 people worldwide and serves customers in approximately 190 countries and territories through a network of approximately 600 company-owned and independent distributor locations and approximately 6,500 dealers.