New KVH E-Learning Center Brings Interactive, Online Training and Certification to Dealers

KVH’s E-Learning Center ensures outstanding service for KVH customers wherever they travel

MIDDLETOWN, RI – Maritime industries, both commercial and leisure, are expanding globally, making it necessary for the companies who serve these industries to support customers anywhere they go. As part of its ongoing commitment to serving its global clientele, KVH Industries, Inc. (Nasdaq: KVHI) launched its new E-Learning Center for marine technicians who install and service KVH products at dealerships and distributorships around the globe. The program makes convenient, on-demand, interactive training and certification available to members of KVH’s global support network while ensuring that customers enjoy outstanding service from factory-certified technicians wherever they go.

“The KVH E-Learning Center makes training available to any technician to complete on their own schedule. We’re excited to provide this resource to the experts who install and service KVH products, and we believe that KVH customers will reap the benefits of a growing and constantly updated certified support network,” explains Jeff Greer, KVH’s vice president of operations. “This robust new tool will help KVH’s global service and support network expand to support the growing demand for our maritime satellite communications and entertainment systems and services.”

The KVH E-Learning Center features a complete training course for the award-winning TracPhone ® V7 and mini-VSAT Broadband SM service. The comprehensive course is divided into easy-to-follow modules that can each be completed in less than an hour. The system tracks each participant’s progress through the course, so it’s easy for a technician to pick up where they left off whenever it’s convenient for them to continue their training. Once they’ve completed all the modules, technicians take the certification exam online. Upon passing the exam, technicians are granted Certified Service Provider status, KVH’s elite technical support certification.

As KVH’s products and services evolve, interactive “mini-courses” will allow these technicians to remain up to date on KVH’s award-winning technology. Owners of KVH products will be able to rest assured that certified dealers and distributors are available to assist them wherever they travel. In the coming months, the E-Learning Center will offer additional courses on KVH’s other TracPhone satellite communications and TracVision® satellite entertainment systems.
About KVH Industries, Inc.

KVH Industries, Inc., and its subsidiaries are leading providers of in-motion satellite TV and communication systems, having designed, manufactured, and sold more than 150,000 mobile satellite antennas for applications on vessels, vehicles, and aircraft. KVH's mission is to connect mobile customers around the globe with the same digital television entertainment, communications, and Internet services that they enjoy in their homes and offices. The company is based in Middletown, RI, with facilities in Illinois, Denmark, Norway, and Singapore.